Rail Industry Conference 2019
All change for an even safer railway
Tuesday 19 November 2019
08.15–16.15
Science and Industry Museum,
Liverpool Road, Manchester, M3 4FP
The safety of the UK railways continues to command international respect. The IOSH Railway Group invites you to the 15th Annual Rail Industry Conference, which has a focus on the people who can directly and indirectly make a difference in preventing harm to people, damage to railway assets and other loss-causing events. They can help us to make railways safer for our passengers, our workforce and all those interacting with our railways.

A successful railway – risks and rewards
The UK rail network has more trains on its lines and more passengers on those trains. Trains are often full, with standing room only for passengers; platforms are often crowded; and people are bringing larger and heavier luggage with them on their journeys.

The larger stations are transforming into modern retail outlets, with more and more people attracted to them as centres of social activity. However, there are also passengers with vulnerabilities, disabilities and mental health concerns requiring an increased focus on the duty of care required from railway operators. Anti-social behaviour and intoxication bring their own risks.

Work proceeds tirelessly to upgrade and remodel the infrastructure to improve journey times, although tight turnaround times present major challenges to engineering schemes. With increasing demands for punctuality and improved train performance, the next strategic planning phase (CP6) will see greater focus on economic performance. Against a background of plans for more restructuring, the Williams Review will explore new organisational and commercial frameworks for the provision of rail services.

Historically, headline disasters in rail and other industries have revealed conditions which, to the safety professional, would have appeared foreseeable. However, a combination of a weak safety cultures, an acceptance of risk and the demand to keep the job running increase the risk of a drift into the danger zone.

“Managing safely” entails dealing with challenging demands. While measuring, monitoring and planning are key to our approach, the day job can often be reactive. Could we do more to anticipate the risks that lie ahead of us, and are we doing all we can to remove or reduce them? Do the boundaries of reasonable practicability move as our vision changes of what may be foreseeable? Are we doing enough to maintain our focus on improving the health and safety of our passengers, our workers and the public in a fast-changing environment?

The 2019 IOSH Rail Industry Conference will focus on the successful growth of our industry while continuing to concentrate on new challenges, covering current topics of interest. We will ask ourselves:

- are senior leaders placing an appropriate emphasis on health and safety in times of change in CP6?
- how will the changes to strengthen the ‘accountability gap’ for systemic risks affect health and safety across the industry?
- what are the safety culture characteristics of the different parts of the railway and do they align to achieve effective working?
- does the analysis of incidents dominate over measuring success and directing preventive effort? Do adverse events necessarily inform our thinking on foreseeability? Is this sufficient to inform our risk assessment methods?

Join us to celebrate the successes and share the challenges in keeping the UK’s growing railway safe.
08.15  Registration, exhibition and refreshments

09.00  Opening address and welcome
       Louise Hosking
       Vice President
       IOSH

09.30  Health and safety challenges of CP6
       Ian Prosser CBE
       HM Chief Inspector of Railways
       Office of Rail and Road

10.00  Learning the lessons
       Greg Morse
       Rail Safety and Standards Board (RSSB)

10.40  Running a safe and reliable railway
       Andrew Haines
       Chief Executive
       Network Rail

11.15  Refreshment break and exhibition

11.30  Red Zone working
       Stuart Webster Spriggs
       Volker Rail

12.00  Legal update
       Kevin Elliott
       Leading Health and Safety Practitioner
       Eversheds Sutherland LLP

12.30  Lunch and exhibition

13.00  International Railway Group Awards
       Winners presentation and Q&A

13.30  Introduction to the European
       Railway Safety Culture Model
       Gregory Rolina
       Project Officer
       European Union Agency for Railways

14.00  Creating a new future
       Emma Head
       HS2

14.30  Refreshment break and exhibition

14.45  Common Sense
       Dr Pete Waterman OBE
       Chair of Railway Heritage Trust
       President of Railway Benefit Fund

15.30  The Risk Management Maturity Model (RM3)
       A member of the RM3 Governance Board

16.00  Summary and close
       Louise Hosking
       Vice President
       IOSH

Note: The programme details may be subject to change
Payment terms
Full payment must be received prior to the event to secure your place. In the event that a booking hasn’t been paid in full by Tuesday 12 November 2019, the booking will be removed and your place on the event withdrawn.

Online
Please go to www.iosh.com/events to find the event listing, make a booking and pay for your place online.

By email
Please send your completed booking form to bookings@iosh.com and we will contact you to arrange secure payment.

By post
Please post your completed booking form to the Bookings team, IOSH, The Grange, Highfield Drive, Wigston, Leicestershire, LE18 1NN, UK. You can either enclose a cheque with this, or we will contact you to arrange secure payment. Cheques should be made payable to IOSH Services Ltd.

By phone
Simply ring the Bookings team on +44 (0)116 257 3197 and register your place using your credit or debit card.

Booking and payment

Cancellations are subject to the following terms:
- Cancellations received within seven working days of booking (a ‘cooling off’ period) will receive a full refund
- Cancellations received at least eight or more weeks (40 or more working days) from the event will receive a 50 per cent refund
- Cancellations between four and eight weeks (20–39 working days) from the event will receive a 25 per cent refund
- Cancellations less than four weeks (19 working days) from the event will not receive a refund.

If we have to cancel an event, we will always endeavour to give a full refund of your event fee or, if you prefer, transfer your booking to a similar event. We cannot reimburse you for any associated expenses booked, eg travel, accommodation.

The full terms and conditions of our cancellation and refund policy can be found at www.iosh.com/eventtandc
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Delegate information

Tuesday 19 November 2019
Science and Industry Museum, Liverpool Road, Manchester, M3 4FP

Delegate details (your event/joining instructions will be sent electronically)

Title
First name*
Surname*

Job title*

Organisation name and address*

Tel
Fax

email (we need this for providing confirmations and event details)

Are you a member of IOSH? □ yes □ no
Membership number

If you have any dietary or other special requirements, please list them

How did you hear about this event?

☐ Brochure ☐ Connect ☐ IOSH Magazine ☐ Website ☐ email ☐ Social media ☐ Other ..................................................

Please tell us how you will pay (final payments must be received before the date of the event)

☐ by credit/debit card ☐ by BACs

*As you want them to appear on your badge and the delegate list.

Please copy this form if you’re booking other delegates. Sorry, we can’t accept bookings after Tuesday 12 November 2019.

Acknowledgment
When we've received your registration and taken payment in full, we’ll confirm your booking and send you more details by email. We must receive your payment at least five working days before the event. If you haven’t received your paperwork by Tuesday 12 November 2019, please contact the Bookings team on +44 (0)116 257 3197 or email bookings@iosh.com.

Further information
If you have any questions about the event, please call the Events team on +44 (0)116 257 3100 (option 3) or email events@iosh.com. Visit www.iosh.com/events for regular updates.

IOSH will hold your personal details in its systems to administer this event booking and to tell you about forthcoming events, IOSH services or health and safety information that may be of interest to you. From time to time, we use contracted third-party agents to perform tasks on our behalf and will pass limited contact details to them for the specific contracted purposes. If you do not wish to receive such information, please tick this box.

IOSH members: Your personal data contained within our systems will be used to fulfil our contractual obligations to you. Our full data protection policies can be found at www.iosh.com/data-protection, or contact bookings@iosh.com for further assistance.

A photographer will be at the event and photographs may be used in future marketing. Please tick the box if you don’t want your photograph to be taken.

All information provided in the programme is correct at the time of going to print. IOSH reserves the right to make appropriate changes as necessary.
IOSH is the Chartered body for health and safety professionals. With over 48,000 members in more than 130 countries, we’re the world’s largest professional health and safety organisation.

We set standards, and support, develop and connect our members with resources, guidance, events and training. We’re the voice of the profession, and campaign on issues that affect millions of working people.

IOSH was founded in 1945 and is a registered charity with international NGO status.