

Pembrokeshire Employers Engagement Project - PEEP

Sensible Risk Assessment in Care Settings, H&S Guidance and Online Tools

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Sensible risk assessment in care settings

- People who work in care constitute a large and diverse workforce looking after a predominantly vulnerable population. These employees have the right to work in a healthy and safe workplace.
- The people using care services are entitled to care and support that is safe and takes their needs, freedom and dignity into account.
- Managing these different needs can sometimes present unique and complex situations which can, if not effectively managed, result in serious harm.

Sensible and proportionate management of risk

- Typical hazards affecting employees:
 - Moving and handling
 - Slips and trips
 - Violence and aggression
- Specific hazards to residents may include:
 - Falls from windows
 - Scalding and burning
 - Bedrail entrapment
 - Legionella

Sensible and proportionate management of risk

- **A risk assessment must be carried out to identify sensible and proportionate controls to manage these hazards.**
- **But ... the risk assessment process should not be about creating huge amounts of paperwork.**
- **In order to make H&S easier to understand and to prevent businesses creating unnecessary paperwork, the HSE have developed online guidance and tools.**

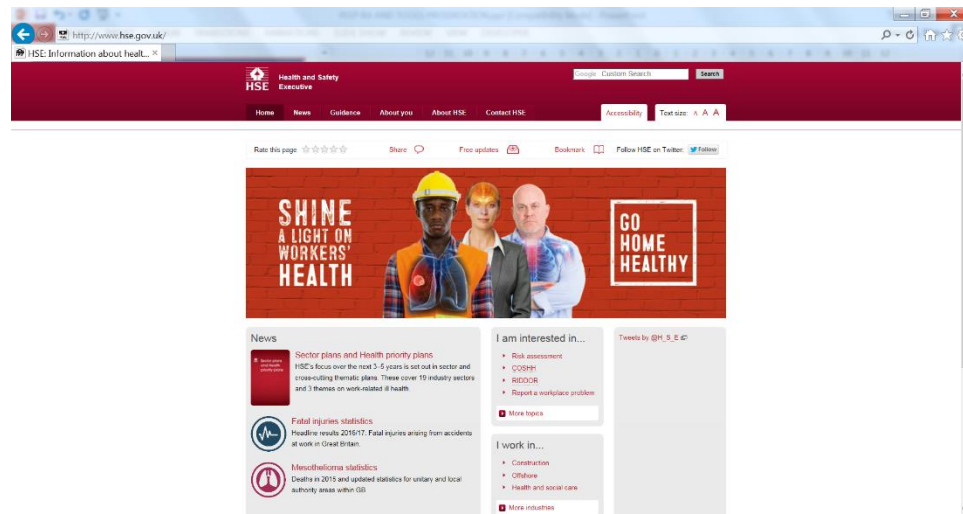
HSE website

- Visit: hse.gov.uk

- and specifically:

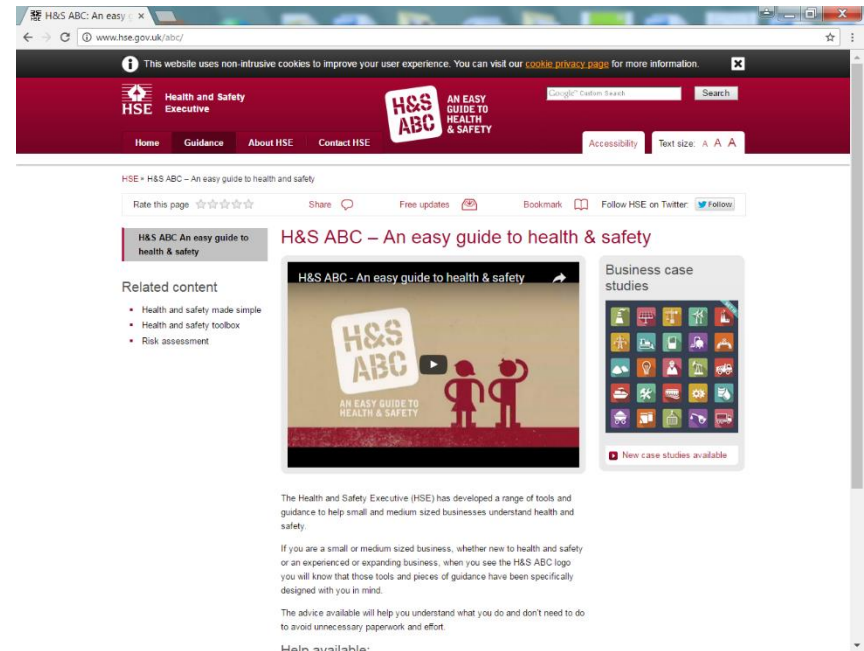
hse.gov.uk/abc/

hse.gov.uk/healthservices/index

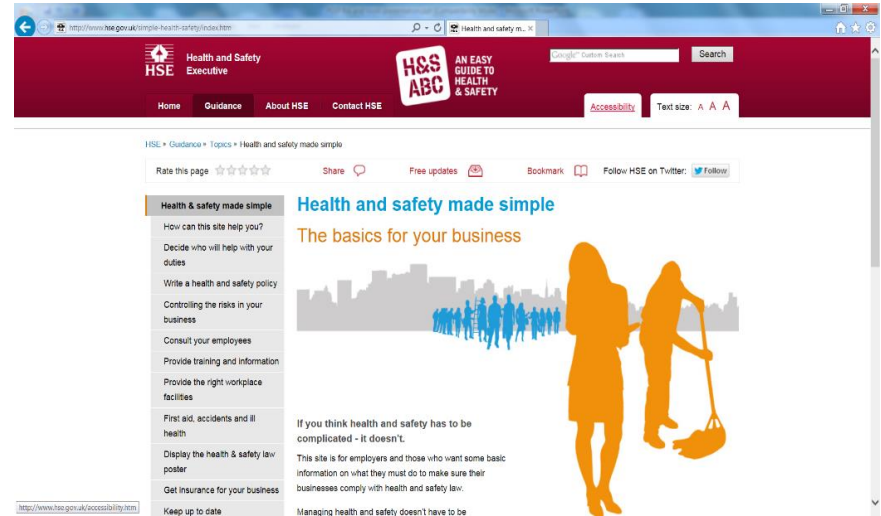


H&S ABC – an easy guide to H&S

- ABC logo in banner strapline -this means the website has been designed for SME's.
- 3 Links to key guidance:
 - A H&S Made Simple
 - B H&S Toolbox
 - C Risk Assessment Tools



Health and Safety Made Simple



- This is the go-to guide for all basic information that businesses need to start managing H&S.
- It offers simple, clear information that businesses must do to comply with the law.
- It focuses on the top 10 things businesses must do.
- It covers topics such as: what facilities need to be available in workplace; how to consult employees & what information & training to provide.
- If you already know the basics then you might go straight to the “Toolbox”.



H&S Toolbox

The screenshot shows the H&S Toolbox website. The header includes the HSE logo, navigation links (Home, Guidance, About HSE, Contact HSE), and a search bar. The main content area features a title 'The health and safety toolbox: How to control risks at work' and a list of topics to select. The topics are organized into three columns:

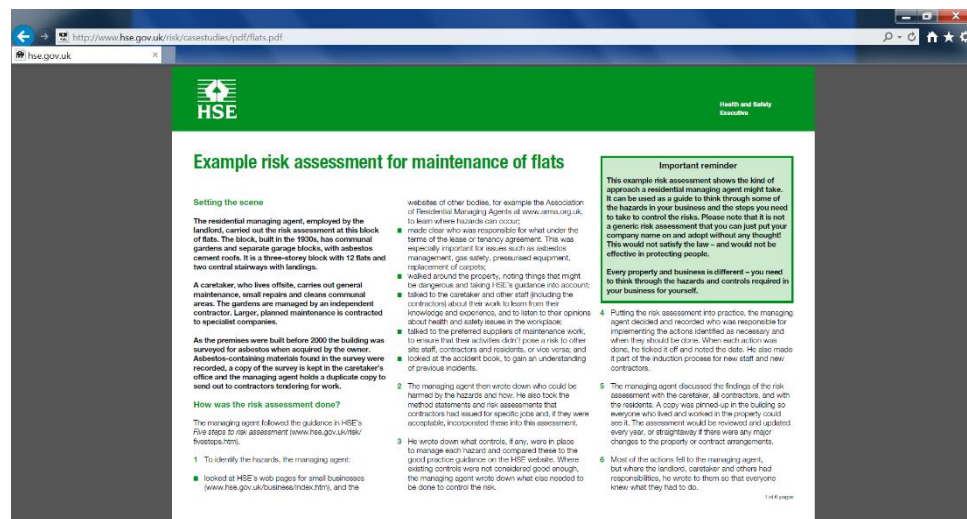
<ul style="list-style-type: none">IntroductionHow to manage health and safetyYour organisationYour workersYour workplace	<ul style="list-style-type: none">Manual handlingNoisePersonal protective equipmentPressure equipmentRadiations	<ul style="list-style-type: none">Slips and tripsVibrationWorking at heightWorking in confined spacesWorkplace transport
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At the bottom, there is a footer with search, A-Z, Acronyms, Site map, Copyright, Disclaimer, Privacy, Cookies, and Accessibility links. A language selector is set to 'Cymraeg / Welsh'.

- The most common workplace hazards are listed alphabetically - you can select which ones apply to your business
- Practical steps on controlling the risk
- Case study examples

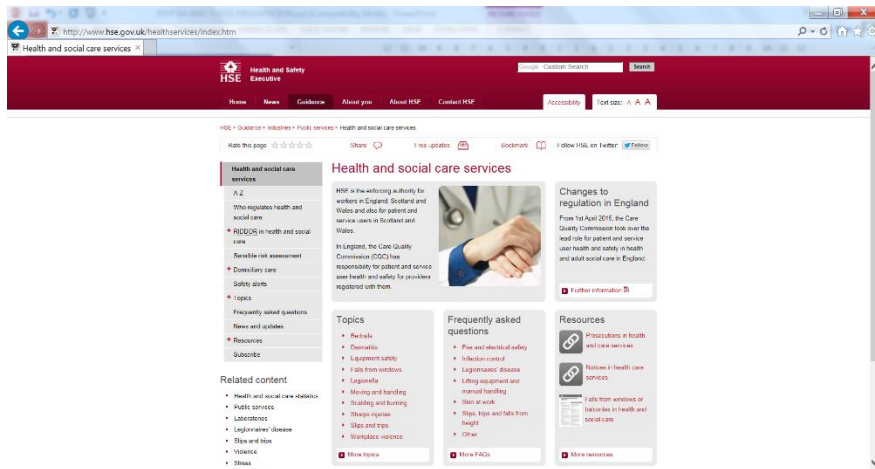
On-line risk assessments

- Risk assessment/H&S policy templates
- Example risk assessments for 30 different businesses show you want completed RA looks like – **“maintenance of flats”** has similar hazards.
- On line risk assessment tools - suitable for offices and shops and takes about 20 mins to complete.



Specific risks in Health and Social Care

- HSE website organised by Industry and topic
- Guidance tab: Industries: Health and Social Care
- RIDDOR – gives examples whether an incident is reportable or not
- Sensible risk assessment - Discusses decisions to be made when balancing between the needs, freedom and dignity of the individual and their safety.



Health and Social care

- Topics of most relevance to care sector
- Safety alerts
- FAQs

The screenshot shows the HSE website page for 'Topics - Health and Social Care'. The page features a navigation menu with links for Home, News, Guidance, About you, About HSE, and Contact HSE. The main content area is divided into three columns: 'Health and social care services', 'Topics', and 'Resources'. The 'Topics' column lists various subjects such as Cytotoxic drugs, Dermatitis, Diathermy and surgical smoke, Electric profiling beds, Equipment safety, Falls from windows, Latex allergy, Legionella, Management of healthcare waste, Moving and handling, Safe use of bed rails, Scalding and burning, Sharps injuries, Slips and trips, and Workplace violence. The 'Resources' column includes links for 'How the Lifting Operations and Lifting Equipment Regs apply...' and 'Health and safety in care homes'. The 'Health and social care services' column lists categories like A-Z, Who regulates health and social care, RIDDOR in health and social care, Sensible risk assessment, Domiciliary care, Safety alerts, Topics, Frequently asked questions, News and updates, Resources, and Subscribe. The 'Related content' section at the bottom lists items like Health and social care statistics, Public services, Laboratories, Legionnaires' disease, Slips and trips, Violence, and Stress.

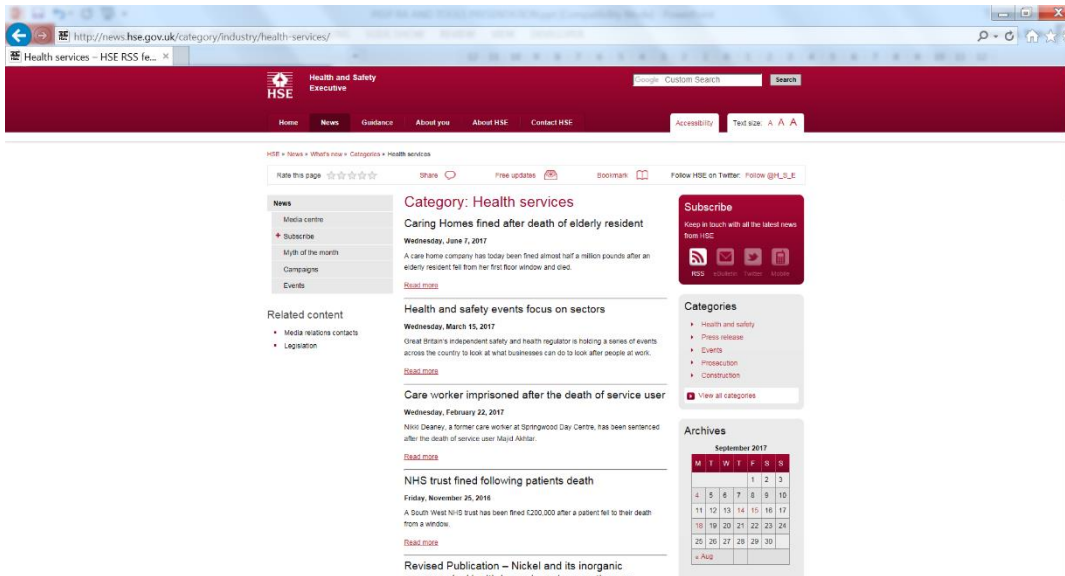
Health and Social care



- Resources:
- Publications including guidance: H&S in Care Homes: HSG220
- Information sheets
- Research reports
- Enforcement: prosecutions & notices
- Videos
- Useful links to other web sites relating to h&s in health services.

Finally - Keep up to date

- Sign up to free email news and updates
- RSS feeds – subscribe to category –industry –health services
- Podcasts on different subjects.



The screenshot shows the HSE website's news section. The main navigation bar includes Home, News, Guidance, About you, About HSE, and Contact HSE. The page features a search bar and a 'Free updates' button. The main content area is titled 'Category: Health services' and lists several news items:

- Caring Homes fined after death of elderly resident**
Wednesday, June 7, 2017
A care home company has today been fined almost half a million pounds after an elderly resident fell from her first floor window and died.
[Read more](#)
- Health and safety events focus on sectors**
Wednesday, March 15, 2017
Great Britain's independent safety and health regulator is holding a series of events across the country to look at what businesses can do to look after people at work.
[Read more](#)
- Care worker imprisoned after the death of service user**
Wednesday, February 22, 2017
Neville Deaneley, a former care worker at Springwood Day Centre, has been sentenced after the death of service user Mayajd Nefise.
[Read more](#)
- NHS trust fined following patients death**
Friday, November 25, 2016
A South West NHS trust has been fined £200,000 after a patient fell to their death from a window.
[Read more](#)
- Revised Publication – Nickel and its inorganic compounds**
Health hazards and occupational exposure

On the right side, there is a 'Subscribe' section with options for RSS, Email, Twitter, and YouTube. Below that is a 'Categories' section with links for Health and safety, Press release, Events, Prosecution, and Construction. At the bottom right, there is an 'Archives' section with a calendar for September 2017.